



LEGAL DOCUMENT ASSISTANT CONTRACT FOR SERVICES EVICTON DEFENSE DOCUMENT PREPARATION

This is a contract between BetterQuest, and you (clients name), _____, for the Eviction Defense Document Preparation services described in below. BetterQuest is the "legal document assistant" and you are the "client.". BetterQuest is an affiliate to Capital Concepts Holdings LLC

IMPORTANT NOTICES

1. You should read and understand this entire contract before you sign it. You should understand the kinds of services that we can and cannot perform for you (see Part I below).
2. **We are not an attorney(s). We cannot perform the legal services that an attorney performs. We cannot engage in the practice of law.**
3. **The county clerk has not evaluated or approved my knowledge or experience, or the quality of my work.**
4. **We cannot represent you in court.**
5. We cannot keep your original documents if you request that we return them to you. We cannot keep your original documents if you and we do not sign this contract or if this contract terminates (ends) for any reason. We cannot keep your original documents after all of the contract services have been provided (see Part I below). It is a violation of California law if I keep your original documents under any of these circumstances.
6. It is a violation of California law if we make any false or misleading statement to you.
7. We cannot obtain special favors from, and we do not have any special influence with, any court or any state or federal agency.
8. As required by law, we have filed a bond and registered our certification.



I. SELF-HELP SERVICES

Kinds of services that we can perform for you: we can perform the following self-help services for you in connection with a legal matter in which you are representing yourself: We can type, prepare or otherwise complete, as you specifically direct, legal documents that you have selected. We can provide you general published factual legal information that has been written or approved by an attorney, to help you represent yourself. We can provide you published legal documents. We can file and serve legal forms and documents as you specifically direct.

These are the only kinds of services that we can perform for you. We cannot provide you any service if you need additional services. If you need additional services, then you require the services of an attorney.

Kinds of services that we cannot perform for you : we cannot provide you any self-help service unless you are representing yourself in a legal matter and in court and the self-help service is limited to that legal matter.

We cannot engage in the practice of law. This means that we cannot give you any kind of advice, explanation, opinion or recommendation about possible legal rights, remedies, defenses, strategies or options that you may have. We cannot give you any advice, explanation, opinion or recommendation regarding selection of court forms.

- Eviction Defense Document Preparation
- Preparing Unlawful Detainer Response
- Preparing a Fee Waiver
- Preparing Answer for Unlawful Detainer
- Possible/if needed prepare one Demurrer
- Possible/if needed prepare one Motion to Quash
- Preparing any other document requested in response to the eviction
- Assistance in filing documents

You are paying only for those services listed above and no others, unless agreed to in writing. It is unlawful to make any guarantee or promise to you unless it is written in this contract or addendum and unless I have a factual basis for making the guarantee or promise. Please see the appropriate addendum for any guarantees or warranties.



II. FEES AND EXPENSES

You agree to pay the following fees, costs and expenses, as expressed in the as indicated below

Basic Eviction Defense Document Prep

Sheriff's Lock Out Document Prep

Court Runner

Other: Explain _____

1st Month Processing & Monthly Total: **\$999.00**

Monthly Total: **\$ 850.00**

All courts require a filing fee. We will prepare a fee waiver which if the courts accepts you will not be required to pay a filing fee. We do not guarantee that you will not be required to pay a filing fee.

III. CANCELLATION/REFUND

You may cancel this contract for any reason within 3 days after we both have signed it. See attached Cancellation Document.

Per California Law: You are entitled to a full refund if no work has begun on your file. If we have begun work on your file, then you will receive a refund for any work not completed as per the addendum.

To cancel this contract, send BetterQuest a written notice stating that you are canceling the contract. Mail the notice by first-class mail with the correct postage, and send it to BetterQuest at our address (see Part V below). Cancellation takes effect on the date of the postmark on the notice. You can also cancel this contract by delivering a written notice of cancellation to my address within the 3 days from the signing date of this contract.

You may also cancel this contract at any time if we:

- Fail to give you a copy of this contract before providing any services to you, or
- Fail to specify in the contract/addendum the services which we will perform and the costs of those services.
- Fail to give you a copy of the contract and addendum.
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IV. ATTORNEY'S FEES AND COSTS

In the event of suit for damages arising from this contract or to enforce any of its provisions, the court may award the prevailing party his or her reasonable attorney's fees and costs.

V. DESCRIPTION OF THE PARTIES

Legal Document Assistant

Business name: **BetterQuest affiliate to Capital Concepts LLC**
Street address of affiliate business: **3535 E Coast Hwy #62**
City, State, ZIP: **Corona del Mar, California 92625**
Telephone number: **888-541-9168**
Fax number: **888-541-9121**
Email: **FIGHTBACK@BETTERQUEST.COM**

Legal Document Assistant / 3rd Party Paralegal

Business name: **Five Star Services**
Street address of business: **27031 Vista Terrance Suite 216**
City, State, ZIP: **Lake Forest, CA 92630**

Client

Name of client: _____
Name of client: _____
Street address: _____
City, State, ZIP: _____
Telephone number: _____
Email Address: _____

VI. SIGNATURES

(Signature of BetterQuest Representative) (Date)

(Client) (Date)



LEGAL DOCUMENT ASSISTANT NOTICE TO CONSUMER

DO NOT SIGN ANYTHING BEFORE YOU READ THIS PAGE

In the first conversation when you contacted the legal document assistant, did she/he explain that:

She/He is not an attorney.

BetterQuest/Capital Concepts/Paralegal Now is not a law firm.

BetterQuest /Capital Concepts/Paralegal Now or its staff cannot represent you in court.

BetterQuest /Capital Concepts/Paralegal Now or its staff cannot advise you about your legal rights or the law.

BetterQuest /Capital Concepts/Paralegal Now or its staff cannot select legal forms for you.

Choose one:

_____ **Yes, she/he explained.**

_____ **No, she/he did not explain.**

(Signature of Client)

(Date)



Eviction Document Preparation Information Questionnaire

Property is Residential
Commerical

Client Information

Name _____

<input type="checkbox"/>	Previous Homeowner
<input type="checkbox"/>	Tenant
Other _____	
No. people living in home ____	

Landlord / Court / Attorney / Agent Communication

Cash for keys Date received _____

Notice to vacate Date received _____

Amount of time given to vacate 30 days 60 days 90 days

Unlawful detainer Date received _____

Summons Date received _____

Sheriffs Lock Out Date received _____

Date & Time of Lock Out Date received _____

Please provide a copy of:

Lease Agreement Mortgage Coupon Utility Bill

Have you filed bankruptcy within the last 24 months? No Yes (provide date)

Date _____

Individuals Living in Home

Name _____ Age _____ Relationship _____

Name _____ Age _____ Relationship _____

Name _____ Age _____ Relationship _____

Name _____ Age _____ Relationship _____

Name _____ Age _____ Relationship _____



Third-Party Authorization Form

Mortgage Lender/Servicer Name ("Servicer")

[Account] [Loan] Number

The undersigned Borrower and Co-Borrower (if any) (individually and collectively, "Borrower" or "I"), authorize the above Servicer and the following third parties

**Paralegal Now
[Counseling Agency]**

[Agency Contact Name and Phone Number]

[Other Third Party]

[Third Party Contact Name and Phone Number]

[Relationship of Other Third Party to Borrower and Co-Borrower]

(individually and collectively, "Third Party") to obtain, share, release, discuss, and otherwise provide to and with each other public and non-public personal information contained in or related to the mortgage loan of the Borrower. This information may include (but is not limited to) the name, address, telephone number, social security number, credit score, credit report, income, government monitoring information, loss mitigation application status, account balances, program eligibility, and payment activity of the Borrower. I also understand and consent to the disclosure of my personal information and the terms of any agreements under the Making Home Affordable or Hardest Hit Fund Programs by Servicer or State HFA to the U.S. Department of the Treasury or their agents in connection with their responsibilities under the Emergency Economic Stabilization Act.

The Servicer will take reasonable steps to verify the identity of a Third Party, but has no responsibility or liability to verify the identity of such Third Party. The Servicer also has no responsibility or liability for what a Third Party does with such information.

This Third-Party Authorization is valid when signed by all borrowers and co-borrowers named on the mortgage and until the Servicer receives a written revocation signed by any borrower or co-borrower.

I UNDERSTAND AND AGREE WITH THE TERMS OF THIS THIRD-PARTY AUTHORIZATION:

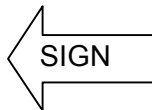
Borrower

Co-Borrower

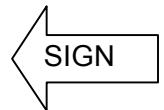
Printed Name

Printed Name

Signature



Signature



Date

Date



PAYMENT FORMS ACCEPTED

Cash * Money Order * Cashier's Check to:
(Sorry No Personal Checks) reference – BetterQuest on check

ACCOUNT RECEIVER INFORMATION:

Beneficiary / Recipient Name: **Capital Concepts Holdings LLC**
Beneficiary Address: **3535 E Coast Hwy #62 Corona Del Mar, Ca 92625**
Beneficiary Bank Name: **Bank of America**
Beneficiary Bank Address: **3300 E Coast Hwy Corona del Mar, Ca 92625**
Beneficiary Bank Account #: **0913171953 - Cash* MO* CC**
Routing Number# **122000661**

1st Month Processing & Monthly Fee: **\$999.00**

Monthly Fee: **\$850.00**



Cancellation

I (print name(s)) _____

Understand that I have by midnight of the 3rd day from the date that I signed the agreement to cancel.

The date of signing was _____

I understand that per California Law if any work on my file has been completed that Capital Concepts Holdings LLC is not obligated to refund those funds. I am due a refund for any work that is yet to be completed.

I understand that this document must be received by:
Capital Concepts Holdings LLC by fax: 888.860.0546 or email
capitalconceptsre@gmail.com or certified mail, or in person.

Address: Capital Concepts Holdings LLC -3535 E Coast Hwy #62
Corona del Mar, Ca 92625

I understand that per California Law, Capital Concepts Holdings LLC has a period of 15 days from date of this document to refund any funds due to me.

Today's date _____

Signature

Signature